

Governance Support Officers

For further information on school committees please contact a Governance Support Officer in the following offices.

Area 1 (Thompson)

16 Kelsey Bay
Thompson, Man. R8N 0L7
(204) 677-6744

Area 2 (Dauphin)

38-1st Avenue N.W.
Dauphin, Man. R7N 1G7
(204) 638-6839

Area 3 (Winnipeg)

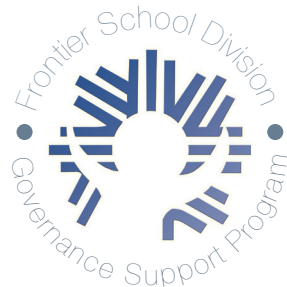
30 Speers Road
Winnipeg, Man. R2J 1L9
(204) 775-9741

Area 4 (Cranberry Portage)

General Delivery
Cranberry Portage, Man. R0B 0H0
(204) 472-3800

Area 5 (Norway House)

Box 1000
Norway House, Man. R0B 1B0
(204) 359-6711



School Committee Resource

Responding to Issues



Frontier School Division
Governance Support Program

Responding to Issues and Concerns

It is part of a school committee member's role to listen to concerns from community members. A general process for responding to concerns follows:

- 1 If a school committee member is approached by a parent or community member, they need to be directed to the person with whom they have the concern.
- 2 If they are unable to resolve their concern with the individual, they should be directed to speak to the Principal.
- 3 If, after steps 1 and 2, the parent or community member is still not satisfied, they may request a meeting with the Area Superintendent.
- 4 If, after steps 1 through 3, the parent or community member is still not satisfied they may request a **delegation** with the school committee.
- 5 If, after steps 1 through 4 the parent or community member is still not satisfied, they may request a meeting with the Chief Superintendent.
- 6 If, after all avenues for resolution have been exhausted in steps 1 through 5, they may request to appear as a **delegation** with the Frontier School Board of Trustees.

School committee members may direct individuals to the processes above. Individual school committee members acting on their own do not have any legal authority.

Delegation

A delegation is an individual or group of individuals from the community who have items they wish to present to the school committee.

The following is the process for a delegation:

- The individual or group wanting to make a presentation to the school committee must outline their request in writing.
- The Chairperson sets the specified time to receive the delegation.
- After the delegation has made its presentation, the committee may ask questions for clarification. They are advised not to debate the presentation or make any decisions during the presentation.
- The Chairperson thanks the delegation for their presentation and informs them that the committee will discuss their request or concern and respond in writing.
- The delegation is invited to stay for the remainder of the meeting if they so choose. If they remain for the meeting they are observers only and cannot participate in the committee's discussions.

